Enhancing Immersive Sensemaking with Rich Semantic Interaction

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Prelim April 1, 2024 Committee Members

Doug A. Bowman Chris North Kirsten Whitley Brendan David-John John Wenskovitch



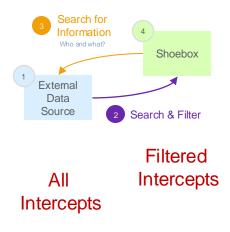
How to think like a detective



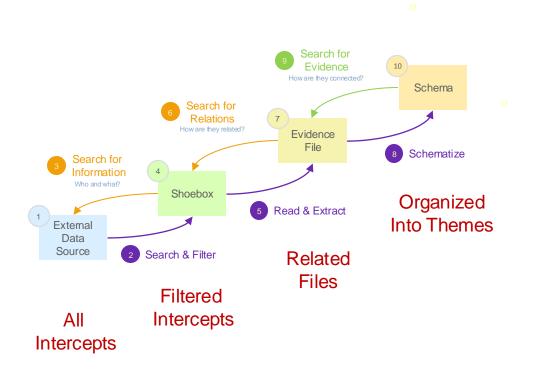
Suspicious activity in North America from January 2024



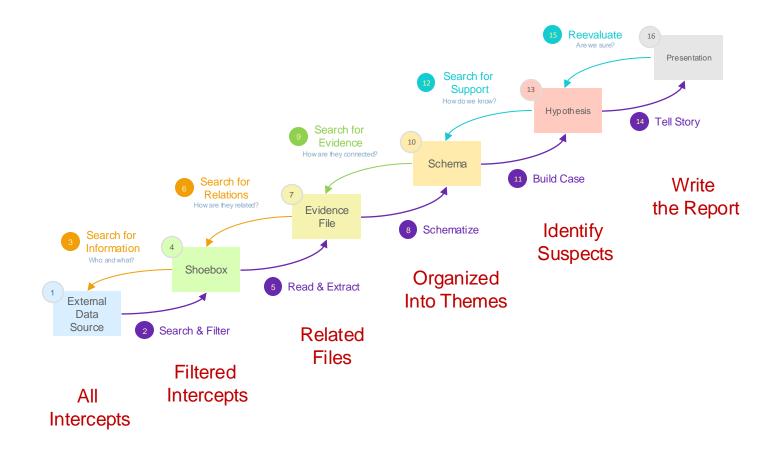
Filter with "North America, Date"

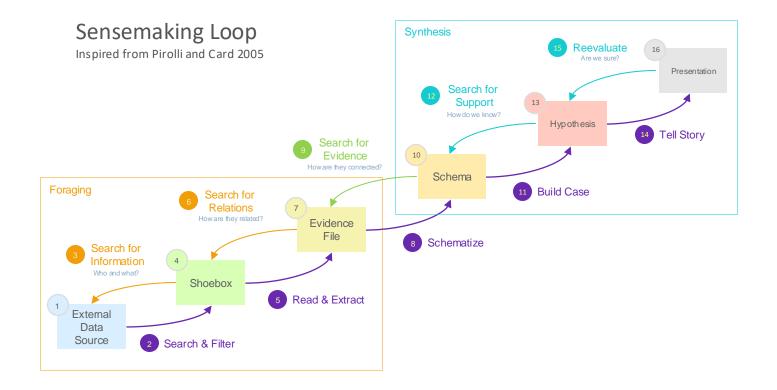


Read and Extract



"Connect the Dots"





Tools for Sensemaking





Evidence Board

Personal Computer

Challenges in Sensemaking





Too Many Inter-Connected Documents Exhaustive Browsing

Solutions for Too Many Documents





Space to Think Andrews et al. 2010

- 4x2 grid of 30" LCD panels
- 10240x3200 resolution
- Mouse
- Keyboard



Immersive Space to Think (IST) Lisle et al. 2020

- 3D Environment (AR/VR)
- Physical navigation e.g., walking
- 6-DOF controllers / Hand gestures
- Keyboard on a rolling cart

Takeaways

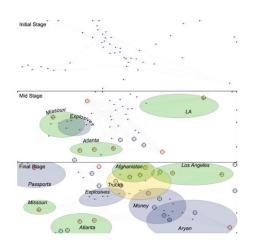


Spatial memory associated with datasetBetter externalization of mental hypothesisInnovative spatial layouts

More space creates room for better sensemaking

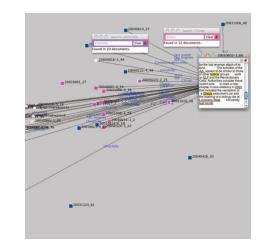
Solutions for Exhaustive Browsing





Force-SPIRE Endert et al. 2012

- Spatial layout updates based on user action
- Semantic Interaction
- Example: Searching "LA" increases it's weight and brings documents with the word "LA" closer to each other



Star-SPIRE Bradel et al. 2014

 Force-SPIRE + document retrieval based on userperceived relevance

Takeaways



Allows **offloading** organization to an automated system Brings humans into the equation Give humans more time to focus on **analytic reasoning**

Semantic Interaction unifies the sensemaking loop by sharing tasks with an automated system

Solutions for Enhancing Sensemaking





Immersive Space

Semantic Interaction

How do the semantic interactions transfer to the immersive space?

Semantic Interaction in IST

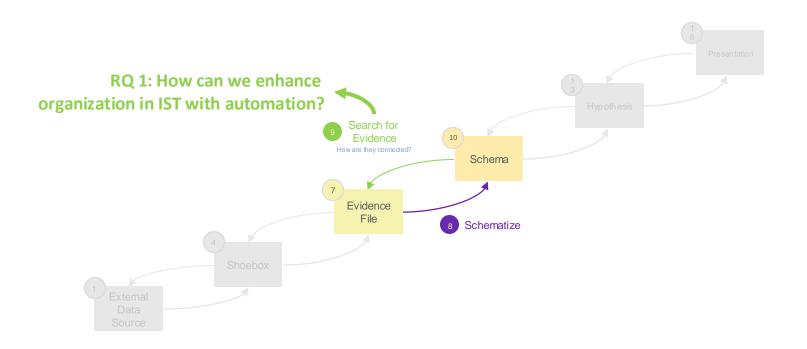


In an immersive space, spatial layout updates can be **out of sight**

Possibilities of

- Spatial memory loss
- Losing control over layout

RQ 1: Enhancing Organization







What does IST bring to the table?

Gaze

Speech

A multi-sensory experience



Physical Navigation



Neural Signals "

Rich Semantic Interaction

is a mode of user-system interaction where the system can predict the <u>user's intents</u> from a wide range of <u>natural human interactions</u> in the immersive space, such as motion, speech, eye gaze, and even brain signals that are <u>engaged in their analytic process</u>.

"

Gaze

Accessible

- Non-invasive
- Informative

Gaze reflects the user's cognitive process

Accessible and non-invasive





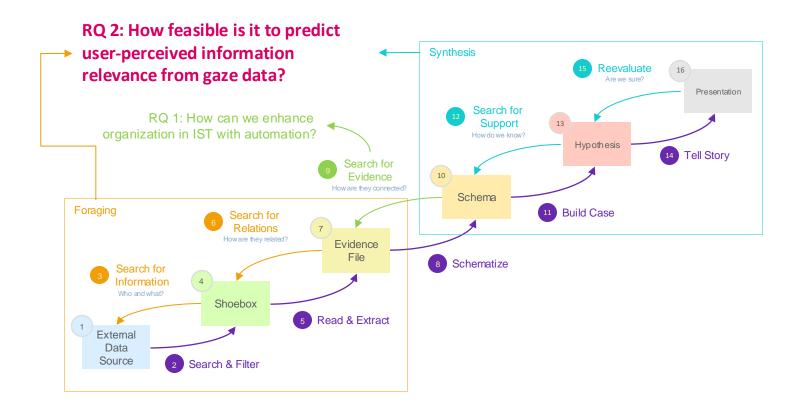


Speech

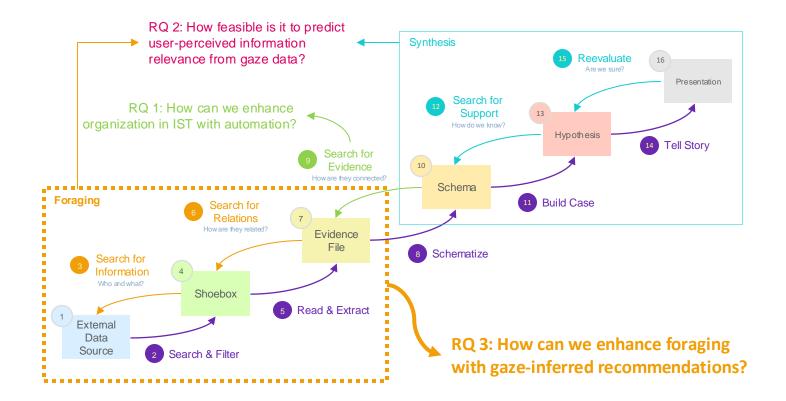
Physical Navigation

Neural Signals

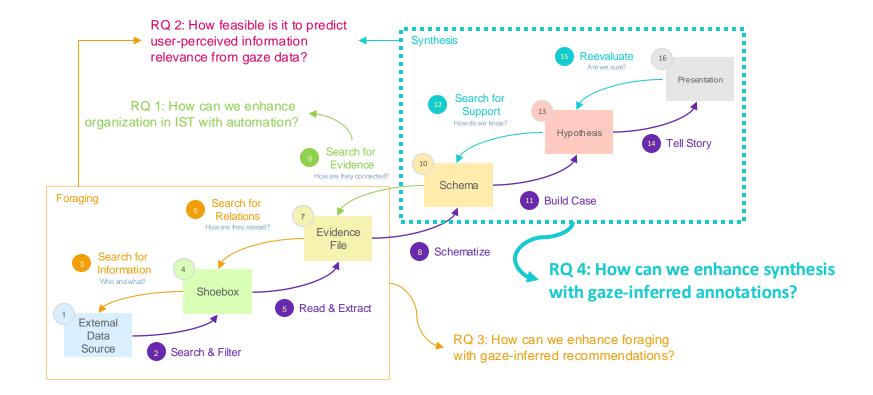
RQ 2: User-Perceived Relevance from Gaze



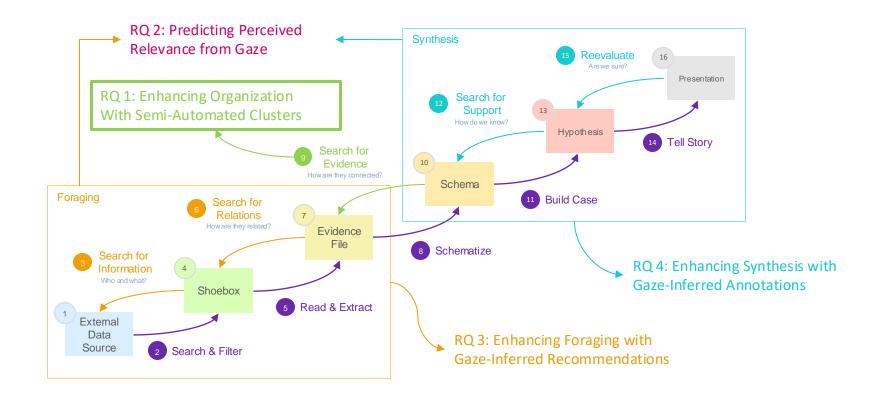
RQ 3: Foraging with Gaze-Inferred Recommendations



RQ 4: Synthesis with Gaze-Inferred Annotations



Roadmap



COMPLETED

RQ 1

Enhancing Organization

How can we enhance organization with automation?

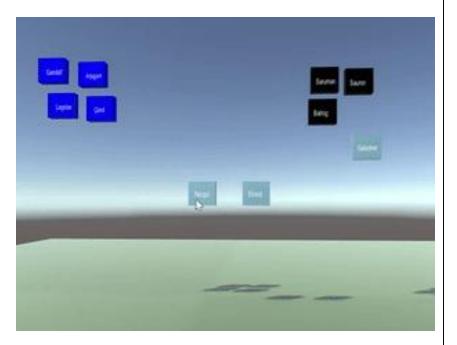
RQ 1.1 What is an appropriate level of automation for clustering in IST?



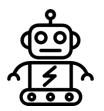
Exploring a Fully Automated System

After each interaction, the system applies the clustering algorithm to the whole layout

Creates new cluster(s)Expands/shrinks prior cluster(s)



Takeaways



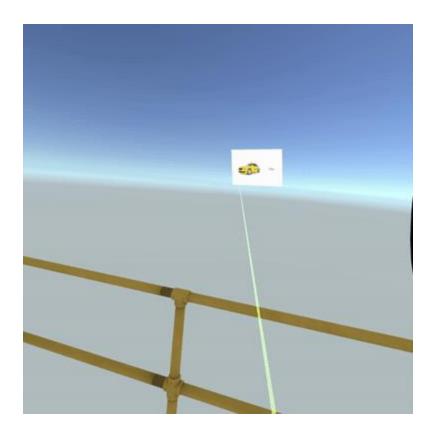
System output does **not match user intent** always Users are left confused, frustrated, and **disoriented** Spends more time on fixing **unwanted spatial structures**



Semi-automated cluster

- System assists in creating the clusters
- User controls expansion/shrinking

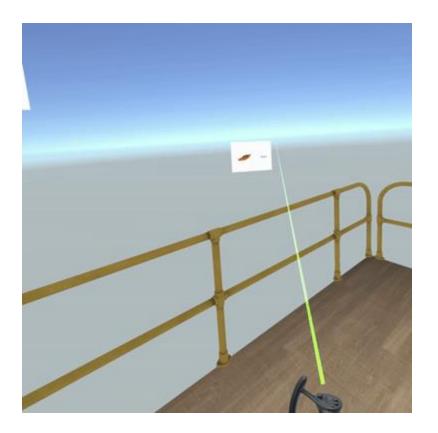
Conditions -



PROXIMITY

System creates clusters with nearby documents using Dirichlet Process Mixture Model

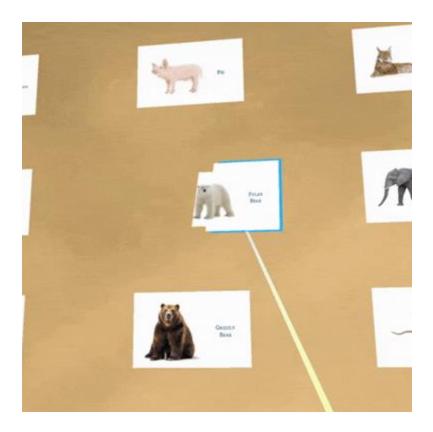
Conditions -



OVERLAP

User creates clusters by overlapping two documents

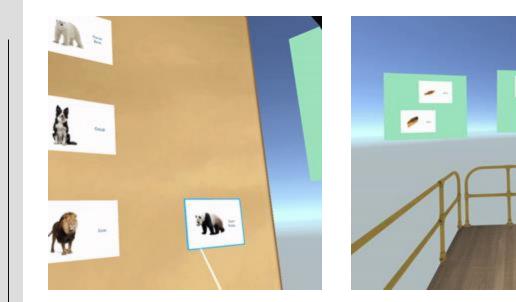
Conditions

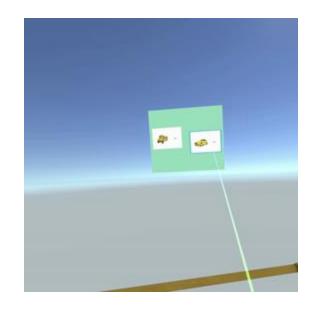


FREESTYLE

No explicit clusters

Cluster Interactions -





EXPAND existing clusters

MERGE two or more clusters

- 6

REMOVE lone clusters

PARTICIPANTS

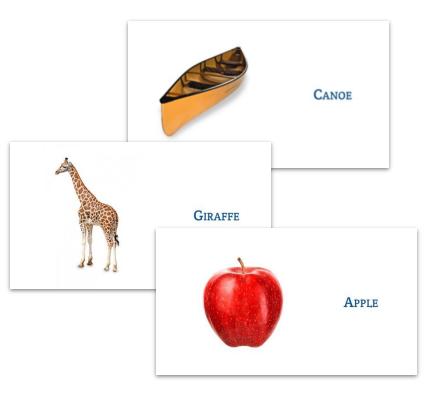
Within-subject 27 participants (10F) 6 with no prior VR experience

DATASET

3 sets of 30 images (Foods, Animals, Vehicles)

TASK

Organize an exhibition space with 3-8 clusters in 10 minutes



Latin Square Design

CONDITION 1

Pre-Study Questionnaire

Training

15 cards from Set 1

15 cards from Set 1

NASA TLX

SUS

P1: Freestyle, Overlap, Proximity P2: Overlap, Proximity, Freestyle P3: Proximity, Freestyle, Overlap P4: ...

CONDITION 2

Training

15 cards from Set 2

15 cards from Set 2

NASA TLX

SUS

CONDITION 3

Training

15 cards from Set 3

15 cards from Set 3

NASA TLX

SUS

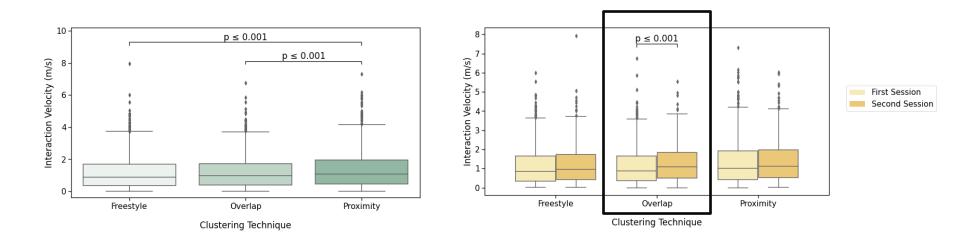
Ranking 3 conditions

Semi-structured interview

RQ 1.2 How do explicit clusters help analysts organize in IST?

Hypothesis: H1.2a

Explicit clusters would make analysts faster (Partially supported)

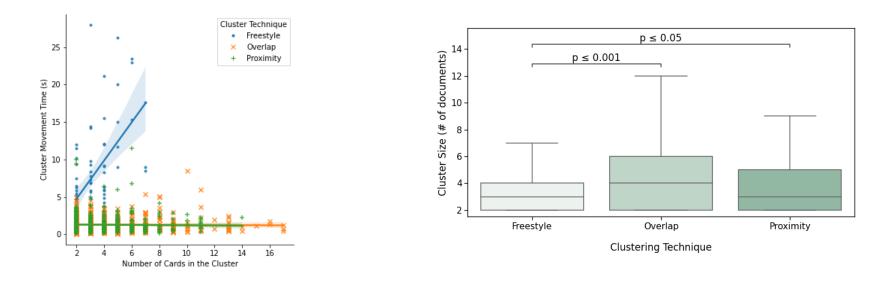


Proximity made participants faster

Overlap needed some time getting used to

Hypothesis: H1.2b

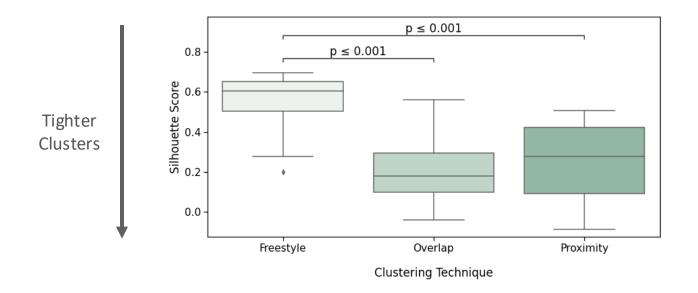
Explicit clusters would speed up the process of reorganizing workspace (Supported)



Cluster movement time is constant for Overlap and Proximity Participants tend to create bigger clusters with Overlap and Proximity

Hypothesis: H1.2c

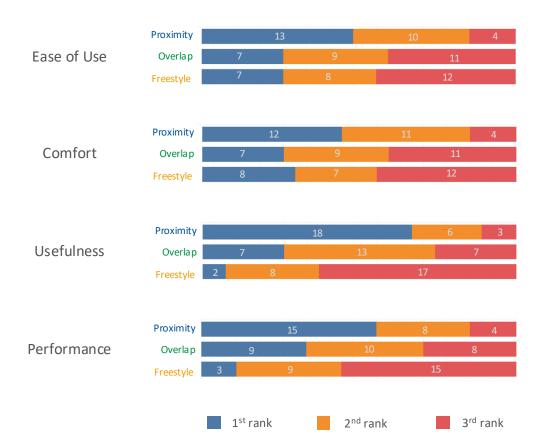
Explicit clusters would make the final layout less ambiguous (Partially Supported)



Participants used a tighter space in Overlap and Proximity

RQ 1.3 What are the benefits and challenges of semiautomated clusters in IST?

Benefits of Proximity



"

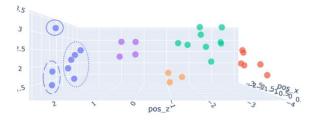
It [Proximity] was as easy as Freestyle, with the added benefits of the explicit clusters

Challenges of Proximity

Three participants were frustrated with **Proximity** because of **losing control**, deviating from user intent

Nine participants preferred Overlap as that gave them **full control** over their workspace

Three participants chose Freestyle because of the **creativity** it offered

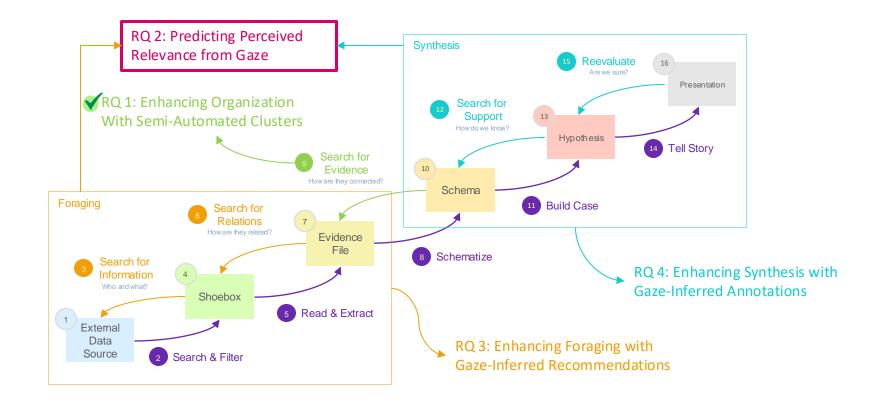


Cluster within cluster

Takeaway

Automation made the organization step easier but users need **more control** over the process

Roadmap





RQ 2

Predicting Perceived Relevance from Gaze

RQ 2: How feasible is it to predict user-perceived information relevance from gaze data?

RQ 2.1

How can we design a gaze-based metric that can predict the user-perceived relevance during sensemaking?

Gaze Measures for Reading

Gaze Duration (GD)

Amount of time spent on a document or a word

Unique Dwell Count (UD)

Number of times the reader shifts their attention to a document or a word



Walkthrough

Predicting relevance from GD or UD

Relevant documents and words receive more attention from readers [Davari et al., White et al.]

Words ranked by GD



M. Davari, D. Hienert, D. Kern, and S. Dietze. The role of wordeye-fixations for query term prediction. In Proceedings of the 2020 Conference on Human Information Interaction and Retrieval, pp. 422–426, 2020.

R. W. White, J. M. Jose, and I. Ruthven. An implicit feedback approach for interactive information retrieval. Information processing & management, 42(1):166–190, 2006

Report Date 1 April, 2003. FBI: ----- Mark Davis is the

owner of the Select Gourmet Foods shop in Springfield Mall, Springfield, VA. [Phone number 703-659-2317].

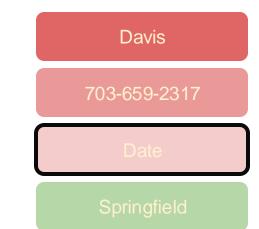
Walkthrough

Predicting relevance from GD or UD

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Words ranked by GD

Report Date 1 April, 2003. FBI: ----- Mark Davis is the owner of the Select Gourmet Foods shop in Springfield Mall, Springfield, VA. [Phone number 703-659-2317]. Report Date 5 April, 2003. FBI: ----- Passport control at Dulles Airport in Wash DC records that Mark Davis. holder of US passport# 177183634



M. Davari, D. Hienert, D. Kern, and S. Dietze. The role of wordeye-fixations for query term prediction. In Proceedings of the 2020 Conference on Human Information Interaction and Retrieval, pp. 422–426, 2020.

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Walkthrough

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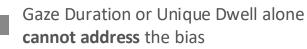
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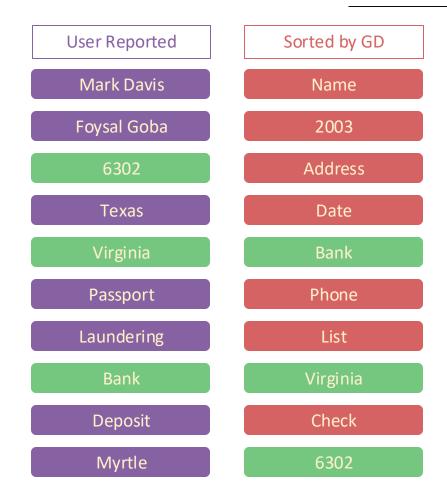
R. W. White, J. M. Jose, and I. Ruthven. An implicit feedback approach for interactive information retrieval. Information processing & management, 42(1):166–190, 2006

Frequency Bias

Multiple inter-connected documents introduces frequency bias

Some words get **more attention for high frequency** rather than their perceived relevance





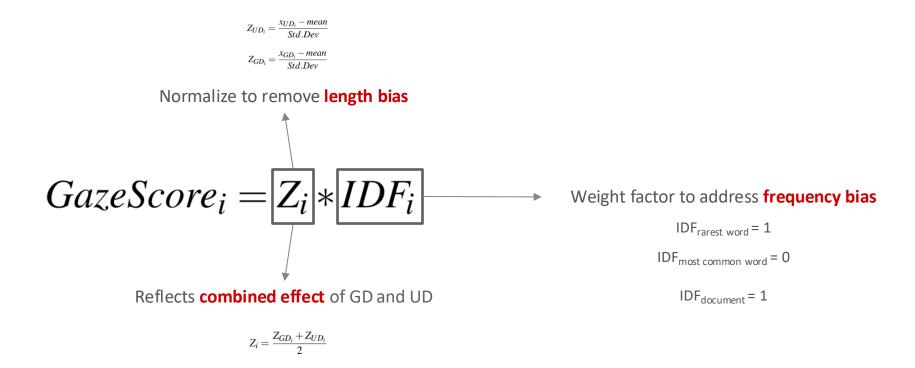
Length Bias

Longer documents get **more attention for length** rather than their perceived relevance

Gaze Duration alone cannot address the length bias

GD_a GD_b < Report Date 1 April, 2003. Report Date 25 April, 2003. FBI: ---- Mark Davis is the FBI: ---- A report from owner of the Select Gourmet AMTRAK reveals a Foods shop in Springfield reservation, paid in cash in Mall, Springfield, VA. [Phone] Charlottesville, and made by number 703-659-2317]. Faysal Goba on 23 April, 2003. Reservation is for three one-way first class tickets and one sleeping compartment from Charlottesville, VA to Atlanta, GA on 29 April, 2003. Reservation is on AMTRAK Train #19, which runs between Penn Station NYC and New Orleans, LA. Reservations are in the names: Faysal Goba, Mukhtar Galab and Yasein Mosed.

Introducing Gaze Score (GS)



Introducing Gaze Rank (GR)

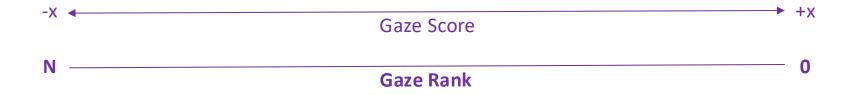
People have varying reading patterns

Arbitrary values for Gaze Score

Prevents comparison

GazeRank

Index on sorted Gaze Score Fixed max and min value Allows comparison



RQ 2.2

To what extent does the gaze-based metric predict the user-perceived information relevance?

Study Details



12 Participants 3F, 1NB

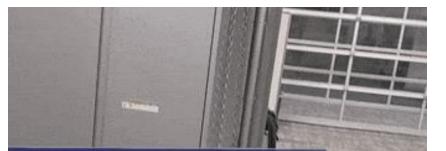


Sign of the Crescent 24 Documents, 2 Terrorist plots

4 Distractors



1 Notepad Make labels Search keywords



Instructions

Today is April 27, 2003.

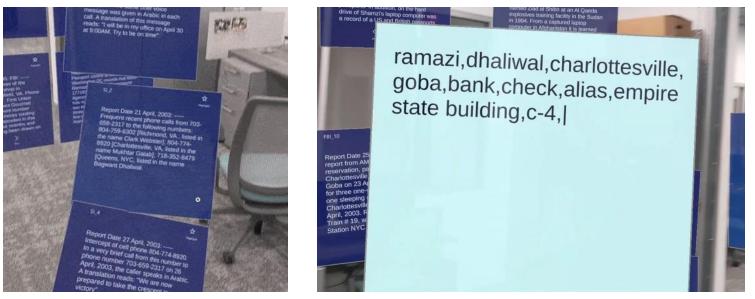
You are an intelligence analyst working for the federal government. It is believed that terrorists are planning an imminent attack on the United States. Other analysts have gathered a set of potentially relevant documents containing information about potential suspects. These documents have been loaded into the IST system for your analysis.

Your goal is to analyze the information and develop a specific hypothesis about any potential planned terrorist attacks against the US, At the end of your investigation, you will be asked to write a report on your hypothesis.

Your hypothesis should identify who, what, when, where?

Free Response

Participants report 4 relevant documents and 10 relevant words with **no prior knowledge about Gaze Rank**



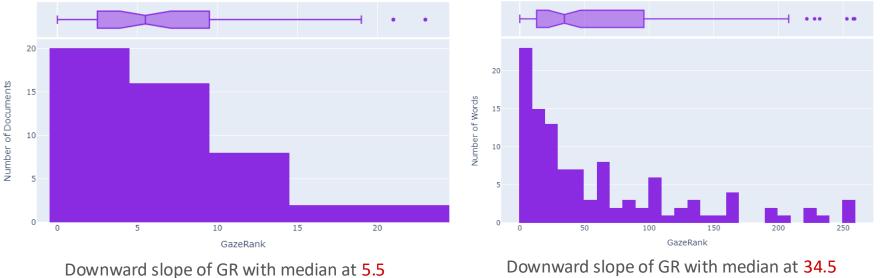
Highlight Document

Write Down Keywords

We analyze the Gaze Ranks for these documents and words

Free Response

Participants report 4 relevant documents and 10 relevant words with no prior knowledge about Gaze Rank

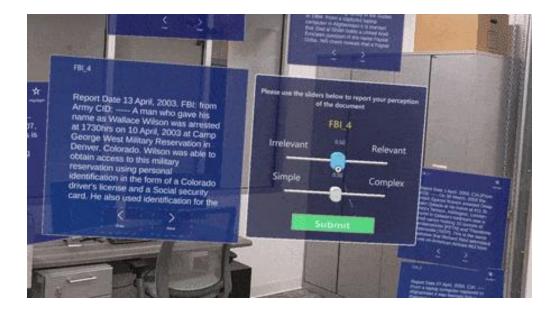


38% documents are in top 4 (random chance for being in top 4: 16.67%)

19.17% words are in top 10 (random chance for being in top 10: 1.9%)

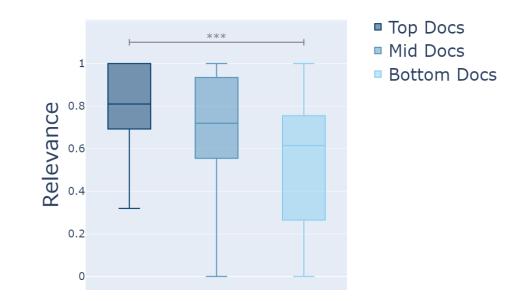
55

Documents



4 documents with high Gaze Rank
4 documents with medium Gaze Rank
4 documents with low Gaze Rank
12 documents are randomized
Rated on relevance and complexity

Documents



Documents with high Gaze Ranks are rated as more relevant than documents with low Gaze Ranks

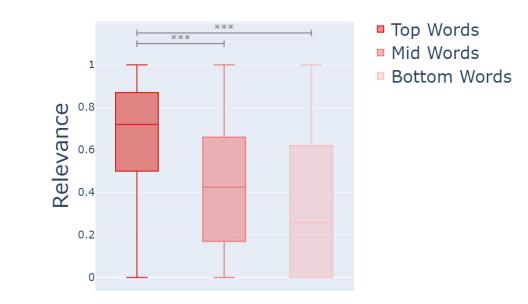
Words



10 words with **high** Gaze Rank 10 words with **medium** Gaze Rank 10 words with **low** Gaze Rank **30 words are randomized**

Rated on relevance, complexity and familiarity

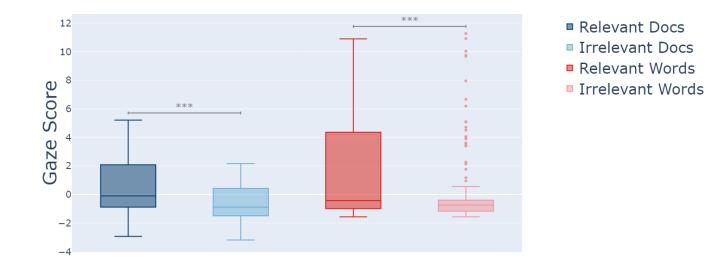
Words



Words with high Gaze Ranks are rated as more relevant than other words

Gaze Score

Performance in inferring user-perceived relevance

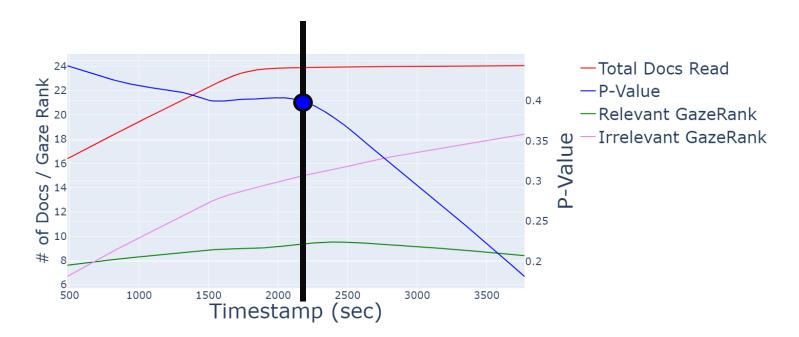


Relevant information has higher Gaze Score than irrelevant information

Gaze Rank Timeline

Documents

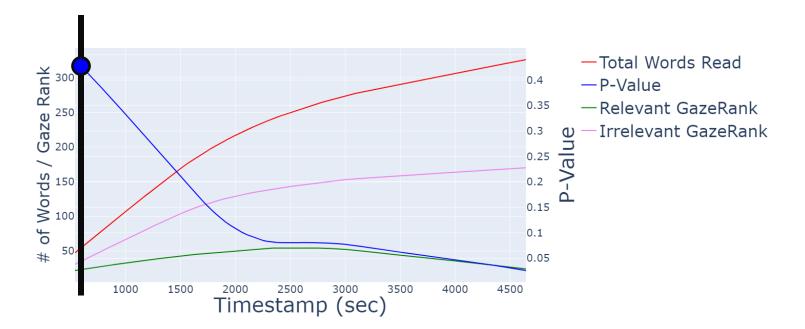
Difference between relevant and irrelevant documents start increasing after all are read Effective for larger datasets



Gaze Rank Timeline

Words

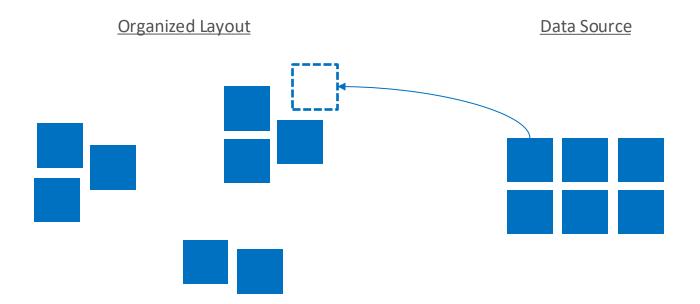
Difference between relevant and irrelevant words start increasing **from the beginning** More effective than documents if we want real-time assistance



RQ 2.3 How can we use Gaze Score in a real-time sensemaking task?

Application of Gaze Score

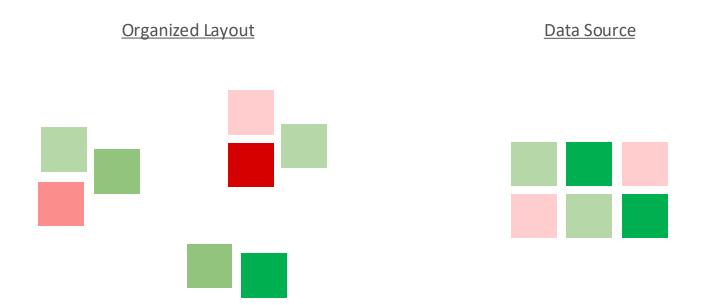
Personal Recommendations



A gaze-driven recommender is aware of the analyst's interest and helps them expand their knowledge with additional information

Application of Gaze Score

Externalization



Gaze-driven externalization is a non-invasive, implicit way for an overview of the analyst's mental model, helping in synthesizing information

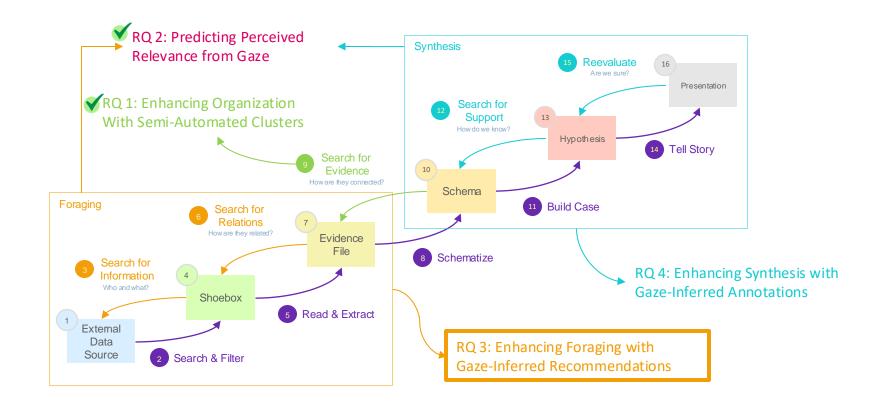
Takeaways

We can **infer user-perceived information relevance** from gaze for sensemaking with multiple documents

Gaze-inferred relevance is **more effective for words**, even for small datasets

Gaze-inferred relevance can be useful for **enhancing foraging and synthesis**

Roadmap



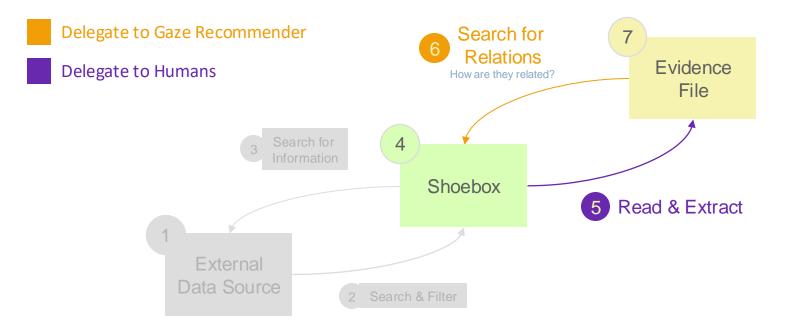
ONGOING PROPOSED

RQ 3

Gaze-Inferred Recommendations

RQ 3: How can we enhance foraging with gaze-inferred recommendations?

Foraging Loop



In a controlled study environment, the dataset is already filtered and curated by the experimenter

Gaze Recommendation Model



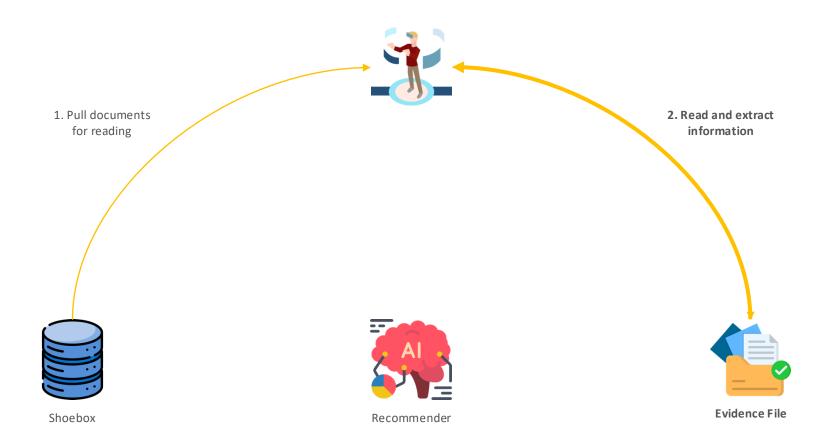




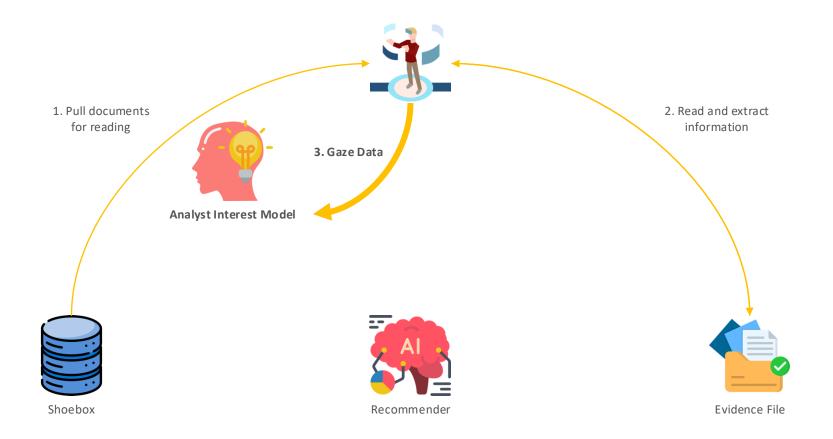


Evidence File

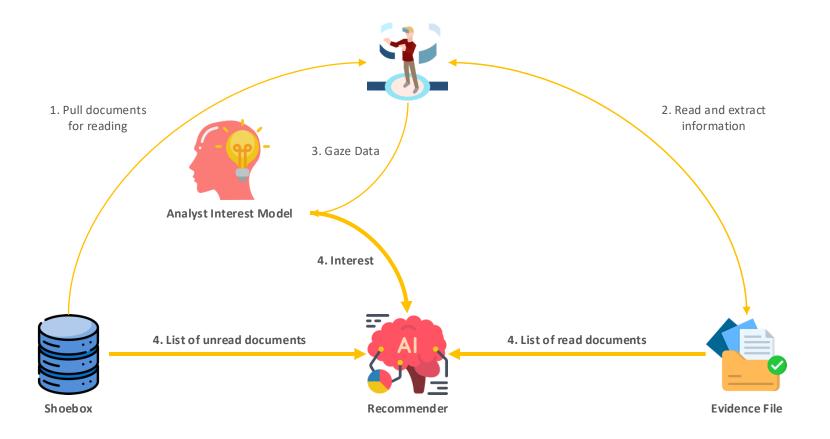
Gaze Recommendation Model



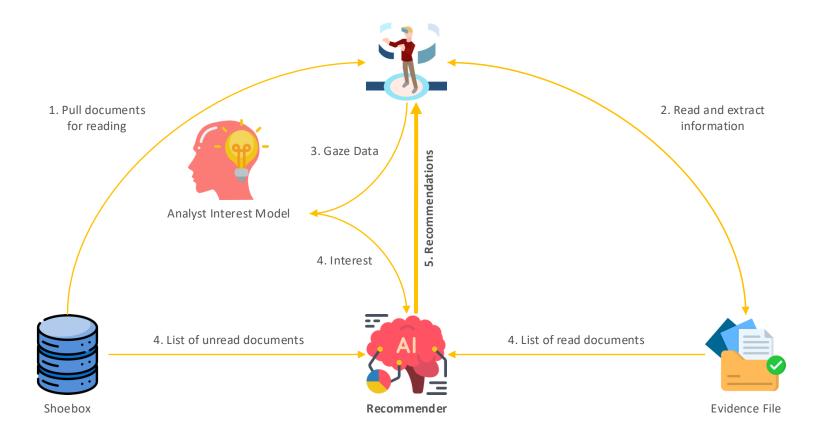
Gaze Recommendation Model



Gaze Recommendation Model



Gaze Recommendation Model







Local Interest (LI)

How relevant is a word within **a single document**?





Local Interest (LI)

How relevant is a word within a single document?

$$GS_x = \frac{\frac{GD_x - \mu_{GD}}{\sigma_{GD}} + \frac{UD_x - \mu_{UD}}{\sigma_{UD}}}{2} * IDF_x$$

GS = LI GD: **local** Gaze Duration UD: **local** Unique Dwell Count **IDF = 1**





Local Interest (LI)

How relevant is a word within a single document?

$$GS_x = \frac{\frac{GD_x - \mu_{GD}}{\sigma_{GD}} + \frac{UD_x - \mu_{UD}}{\sigma_{UD}}}{2} * IDF_x$$

GS = LI GD: **local** Gaze Duration UD: **local** Unique Dwell Count **IDF = 1**

Local Interest vector for document A

$$LI_A = \{LI_{w_1}, LI_{w_2}, LI_{w_3}, \cdots, LI_{w_N}\}$$





Global Interest (GI)

How relevant is a word within the **whole dataset**?

$$GS_x = \frac{\frac{GD_x - \mu_{GD}}{\sigma_{GD}} + \frac{UD_x - \mu_{UD}}{\sigma_{UD}}}{2} * IDF_x$$

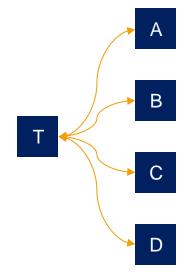
GS = GI GD: global Gaze Duration UD: global Unique Dwell Count IDF = log (D/d) D = number of total documents d = number of documents with the word

Global Interest vector

$$GI = \{GI_{w_1}, GI_{w_2}, GI_{w_3}, \cdots, GI_{w_N}\}$$

 $Similarity(A, B) = cosine(LI_A, LI_B)$

Let's find more documents similar to this document (T)

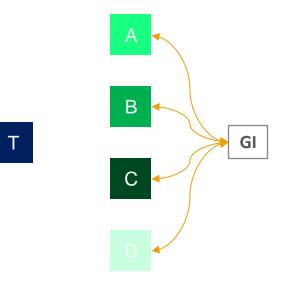




 $Relevance(A) = cosine(LI_A, GI)$

Let's find more documents similar to this document (T)

Let's find documents relevant to my global interest



Recommender

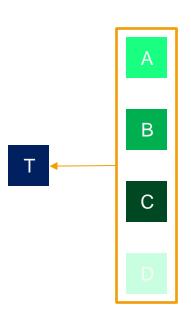


 $RecommendationScore_{A} = \frac{Similarity(A, target) + Relevance(A)}{2}$

Let's find more documents similar to this document (T)

Let's find documents relevant to user's global interest

Let's consider both for final list of recommendations





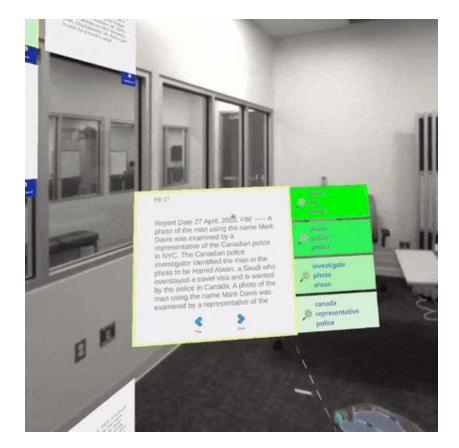
Show recommendations

Give rationale

Preserve the spatial layout

Allow user interaction





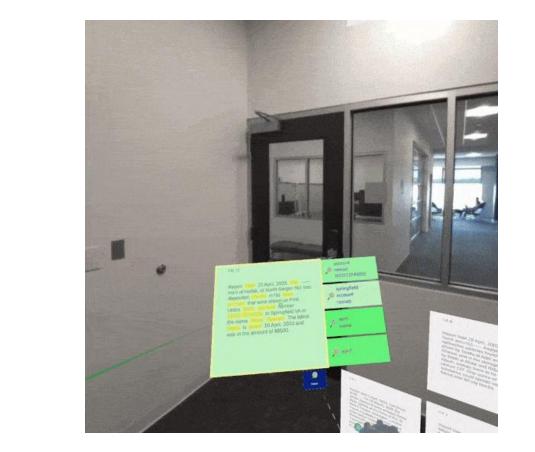
Show recommendations

Give rationale

Preserve the spatial layout

Allow user interaction





Show recommendations

Give rationale

Preserve the spatial layout

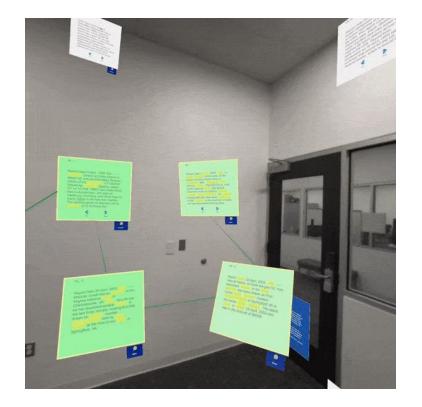
Allow user interaction





Recommender Demo





Shoebox and Evidence File

Research Questions

How do gaze-inferred recommendations affect ...







Task Performance

Sensemaking Strategy

Mental Effort

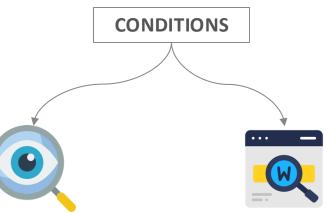


User Experience

Experiment Design







Gaze Aware Recommendation

No Recommendation



Create Notes Make labels Search keywords

Procedure

1. Introduction

- Consent Form
- Pre-study Questionnaire
- Eye Calibration

2. Tutorial

- Intro to IST features
- Complete a dummy task

3. Main Study

- 4 documents as starting point
- 2 distractors
- 45 minutes to investigate

4. Post-Study

- NASA TLX, UEQ
- Semi-structured interview

Hypotheses

With gaze-inferred recommendations, participants will

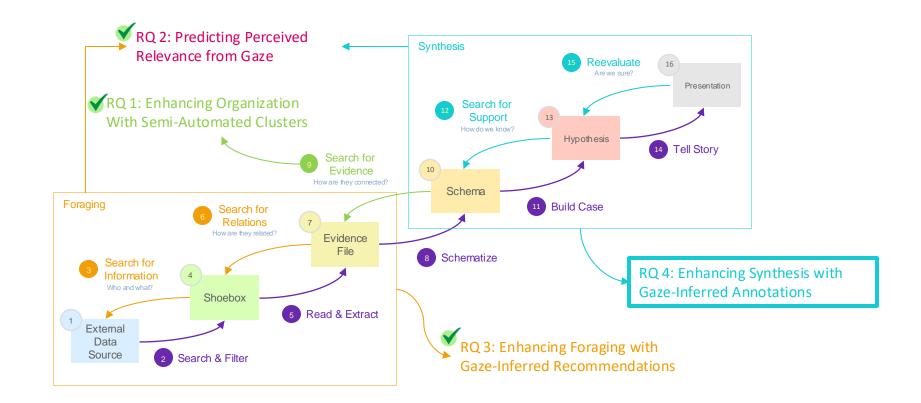
- Find the first relevant document in less time
- Find the first relevant word in less time
- Find more clues from less documents
- Report less mental effort
- Not score higher

Expected Outcome

• Understanding the **workflow of an analyst** during sensemaking with a personalized recommender system

• Understanding how the analyst's **foraging and synthesis strategies** change while working with a personalized recommender

Roadmap



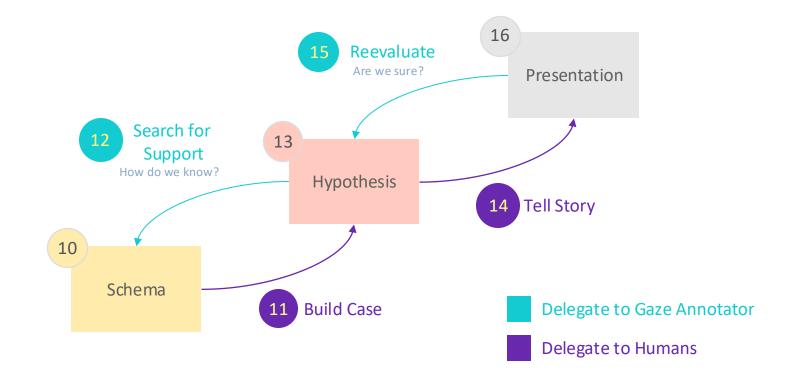


RQ 4

Gaze-Inferred Annotations

RQ 4: How can we enhance synthesis with gaze-inferred annotations?

Synthesis Loop



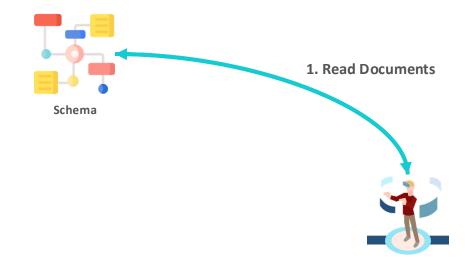


Schema



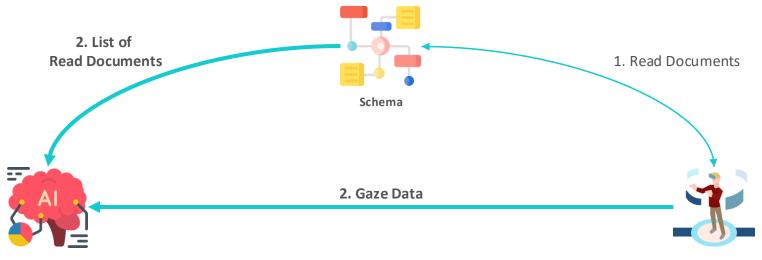
Gaze Annotator



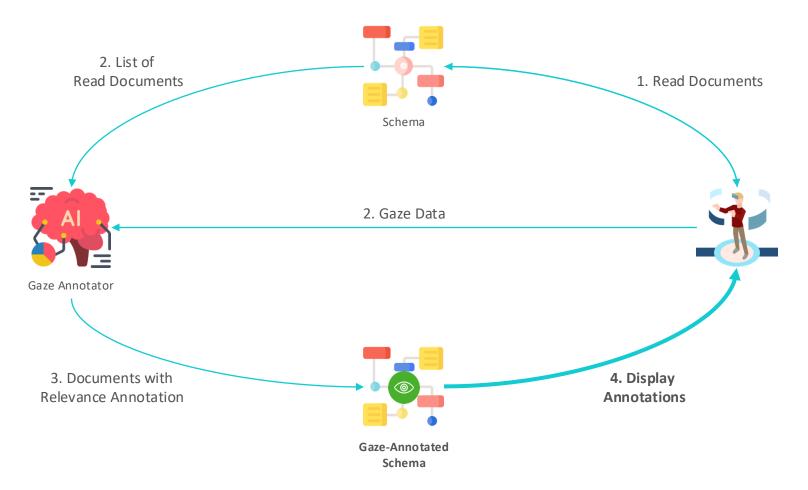




Gaze Annotator



Gaze Annotator



RQ 4.1 How should we design the annotations in a meaningful way?

Annotation Design

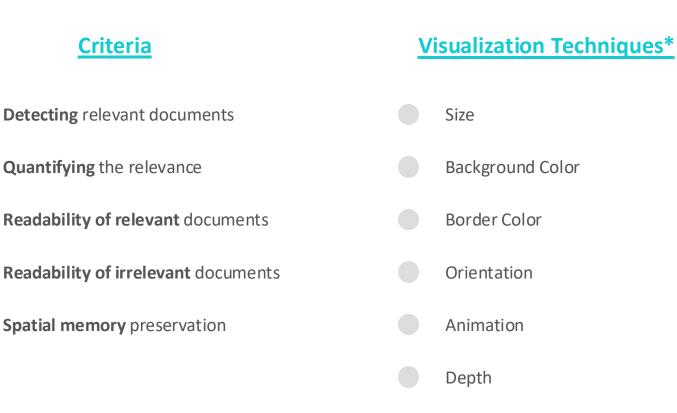




Document Relevance Visualization Word Relevance Visualization

Document Relevance Visualization

Evaluating Techniques

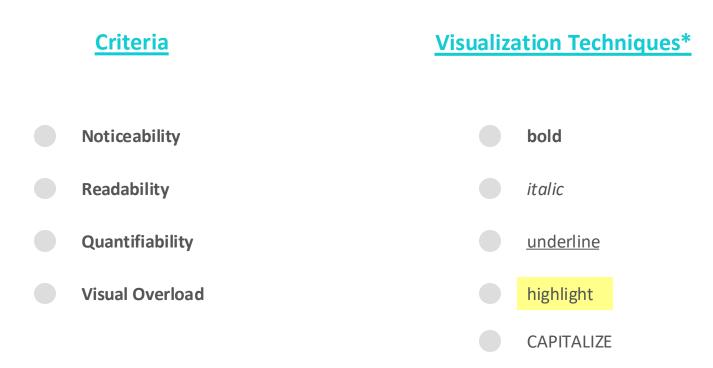




Word Relevance Visualization

Evaluating Techniques





* Refer to the prelim document for detailed evaluation

Annotation Design

Final Output



Background Color with shades of green attracts attention without compromising readability



Highlighting attracts attention maintaining appropriate contrast with the background color

FBI 21

Report Date 27 April, 2003. FBI: ----- A photo of the man using the name Mark Davis was examined by a representative of the Canadian police in NYC. The Canadian police investigator identified the man in the photo to be Hamid Alwan, a Saudi who overstayed a travel visa and is wanted by the police in Canada. A photo of the man using the name Mark Davis was examined by a representative of the

Final visualization technique for gaze-inferred annotation

Next

Prev

Research Questions

How do gaze-annotated documents affect ...



Synthesis Strategy





Task Performance

Mental Effort



User Experience

Research Questions

Challenges with evaluating synthesis



- Mostly in **second-half** of sensemaking
- Data from a potentially fatigued user
- Gaze annotation is only as good as the user's sensemaking skill



TaskMentalUserPerformanceEffortExperience

Experiment Design



Collecting Gaze Annotation

3 Professional Analysts Full Sensemaking Process



Evaluating Gaze Annotation

26 Participants Synthesis from analyst's layout

Collecting Gaze Annotation





3 Professional Analysts Dept. of Defense



Sign of the Crescent 41 Documents, 3 Terrorist plots

Create notes Make labels Search keywords

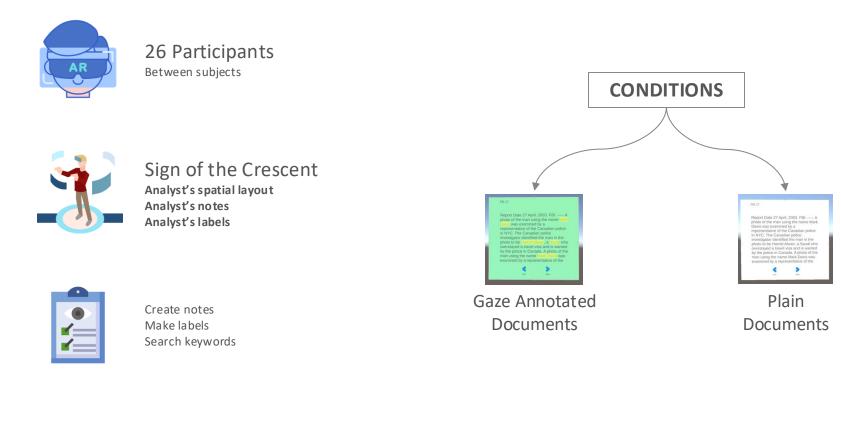


Post-Session

- Collect the gaze data during session
- Save the spatial layout
- Grade the reports
- Choose the analyst with the highest score
- Manually curate the notes and labels to avoid obvious hints
- Annotate the documents with gazeinferred annotations

Evaluating Gaze Annotation





Hypotheses

With gaze annotation, participants will

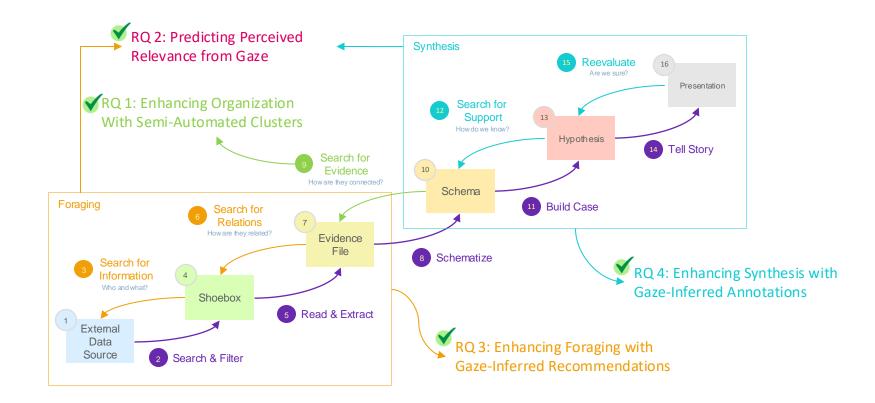
- find the first relevant document in less time
- find the first relevant word in less time
- spend more time on relevant information
- find **more relevant** information
- will make less mistakes
- not score higher

Expected Outcome

Understanding the benefits and challenges of **designing gaze annotations** for enhancing synthesis

Understanding how the user's **synthesis strategies** are affected by implicit gaze-derived externalizations

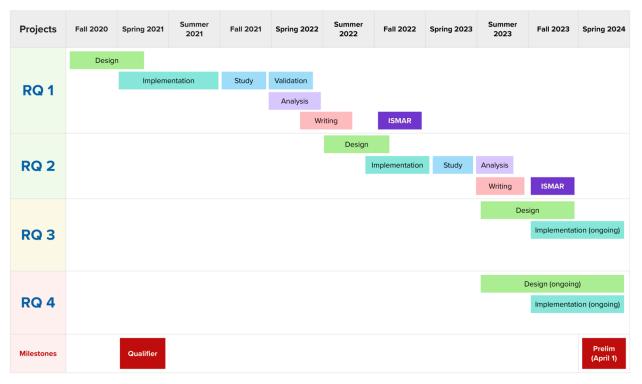
Roadmap



Timeline

Until Prelim

RQ 1: Enhancing Organization with Cluster RQ 2: Evaluating Prediction with Eye Gaze RQ 3: Enhancing Foraging with Gaze-Inferred Recommendations RQ 4: Enhancing Synthesis with Gaze-Annotated Documents

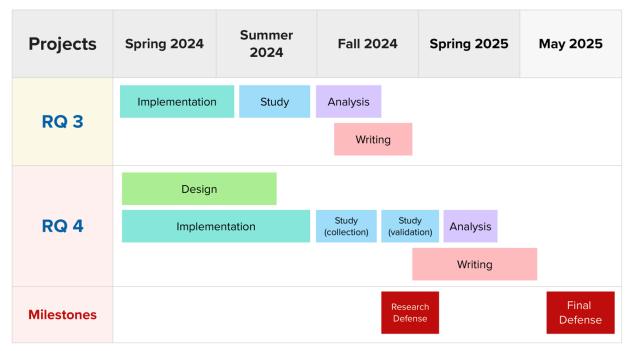


Timeline

After Prelim

RQ 3: Enhancing Foraging with Gaze-Inferred Recommendations

RQ 4: Enhancing Synthesis with Gaze-Annotated Documents



Published



[1] **Tahmid, I. A.,** Lisle, L., Davidson, K., North, C., & Bowman, D. A. (2022, October). Evaluating the benefits of explicit and semi-automated clusters for immersive sensemaking. In *2022 IEEE International Symposium on Mixed and Augmented Reality (ISMAR)* (pp. 479-488). IEEE.



[2] **Tahmid, I. A.,** Lisle, L., Davidson, K., Whitley, K., North, C., & Bowman, D. A. (2023, October). Evaluating the Feasibility of Predicting Information Relevance During Sensemaking with Eye Gaze Data. In 2023 IEEE International Symposium on Mixed and Augmented Reality (ISMAR) (pp. 713-722). IEEE.

Planned



[*] **Tahmid, I. A.,** Davidson, K., Whitley, K., North, C., & Bowman, D. A.; Exploring the Effects of Smart Recommendations based on User's Eye Gaze in Immersive Sensemaking.

Target: IEEE VR 2025. Submission: October, 2024



[*] **Tahmid, I. A.,** Davidson, K., Whitley, K., North, C., & Bowman, D. A.; Evaluating the Benefits and Challenges of Gaze-Annotated Documents for Immersive Sensemaking. **Target: ISMAR 2025. Submission: May, 2025**

Other IST Aspects

[3] **Tahmid, I. A.,** Rodrigues, F., Giovannelli, A., Lisle, L., Thomas, J., & Bowman, D. A. (2023, October). CoLT: Enhancing Collaborative Literature Review Tasks with Synchronous and Asynchronous Awareness Across the Reality-Virtuality Continuum. In 2023 IEEE International Symposium on Mixed and Augmented Reality Adjunct (ISMAR-Adjunct) (pp. 831-836). IEEE.

[4] Davidson, K., Lisle, L., **Tahmid, I. A.**, Whitley, K., North, C., & Bowman, D. A. (2023, October). Uncovering Best Practices in Immersive Space to Think. In 2023 IEEE International Symposium on Mixed and Augmented Reality (ISMAR) (pp. 1094-1103). IEEE.

[5] Lisle, L., Davidson, K., Pavanatto, L., **Tahmid, I. A.,** North, C., & Bowman, D. A. (2023, October). Spaces to Think: A Comparison of Small, Large, and Immersive Displays for the Sensemaking Process. In 2023 IEEE International Symposium on Mixed and Augmented Reality (ISMAR) (pp. 1084-1093). IEEE.

Unrelated

[6] Li, Y., **Tahmid, I. A.,** Lu, F., & Bowman, D. A. (2022). Evaluation of pointing ray techniques for distant object referencing in model-free outdoor collaborative augmented reality. IEEE Transactions on Visualization and Computer Graphics, 28(11), 3896-3906.

[7] Azizi, A., **Tahmid, I. A.**, Waheed, A., Mangaokar, N., Pu, J., Javed, M., ... & Viswanath, B. (2021). {T-Miner}: A generative approach to defend against trojan attacks on {DNN-based} text classification. In 30th USENIX Security Symposium (USENIX Security 21) (pp. 2255-2272).

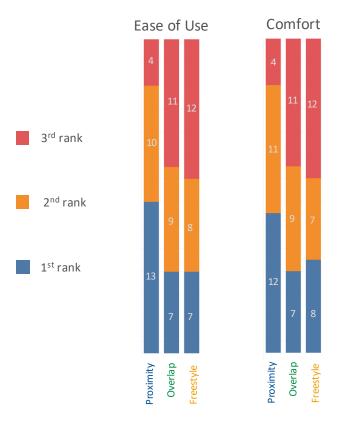
[8] Zhang, L., Lu, F., **Tahmid, I. A.**, Davari, S., Lisle, L., Gutkowski, N., ... & Bowman, D. A. (2021, March). Fantastic voyage 2021: Using interactive VR storytelling to explain targeted COVID-19 vaccine delivery to antigen-presenting cells. In 2021 IEEE Conference on Virtual Reality and 3D User Interfaces Abstracts and Workshops (VRW) (pp. 695-696). IEEE.

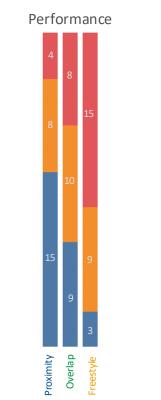
[9] Lisle, L., Lu, F., Davari, S., **Tahmid, I. A.,** Giovannelli, A., Llo, C., ... & Bowman, D. A. (2022, March). Clean the ocean: An immersive vr experience proposing new modifications to go-go and wim techniques. In 2022 IEEE Conference on Virtual Reality and 3D User Interfaces Abstracts and Workshops (VRW) (pp. 920-921). IEEE.

[10] Giovannelli, A., Rodrigues, F., Davari, S., **Tahmid, I. A.**, Lane, L., Connor, C., ... & Bowman, D. A. (2023, March). CLUE HOG: An Immersive Competitive Lock-Unlock Experience using Hook On Go-Go Technique for Authentication in the Metaverse. In 2023 IEEE Conference on Virtual Reality and 3D User Interfaces Abstracts and Workshops (VRW) (pp. 945-946). IEEE.

THANK YOU

Benefits of Proximity







Usefulness

Proximity Overlap

Freestyle

It [Proximity] was as easy as Freestyle, with the added benefits of the explicit clusters 24 participants (89%) preferred having cluster interactions over Freestyle

18 participants (67%) thought Proximity had **better performance** and was **more useful** than Overlap

19 participants (70%) found Proximity easier to use and required less mental workload than Overlap

24 participant20 participants (74%) would choose Proximity over Overlap given the same tasks (89%) preferred having cluster interactions over Freestyle

RQ1 Qualitative Analysis

Proximity

Faster Easy as the Freestyle Confused about the merging constraint Challenging for bigger dataset

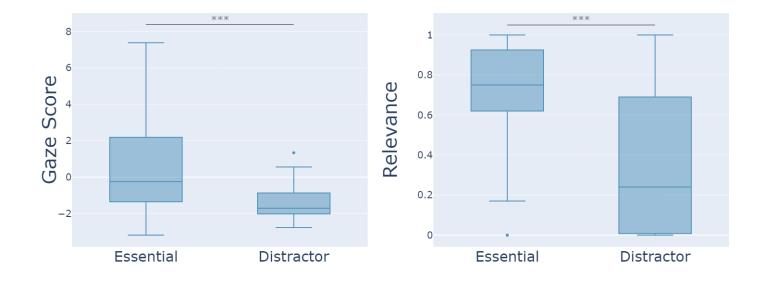
Overlap

Intuitive Natural Visual feedback gave control Required conscious effort to overlap

Freestyle

Allows creativity Quick to adapt Useful for rare cases (one doc -> multiple clusters) Extra cognitive load to keep clusters separate

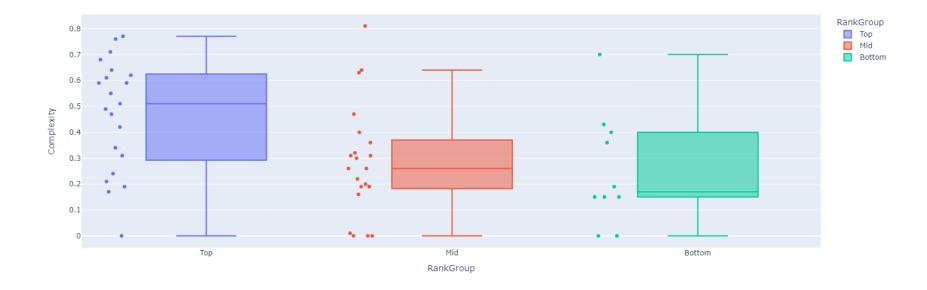
Essential vs Distractors



Gaze Score vs Gaze Duration vs Unique Dwell

- GD and UD both perform **on par with the GS**
- BUT **rank matters**: 5th word and 15th word both fall within top 3%, but while recommending which one should we choose?
- Let's compare the ranks for documents and words that are found relevant by the user. We consider a metric better if it has a higher rank for the relevant information.
- GS outperforms GD for 50% of documents
- GS outperforms UD for 54% of documents
- GS outperforms GD for 75% of words
- UD outperforms GS for 63% of words

Gaze Score vs Gaze Duration vs Unique Dwell



- **Complex words have higher UD** => possibility of mislead
- Does not address frequency bias => challenging for bigger dataset

Feedback on Recommender

Evaluation from one experimenter

- 1. The common words help **build confidence** on the system
- 2. The color on the tab does not influence click-for-detail feature
- 3. The color on the document background influences in reviewing information
- 4. MUST read some documents before the recommendations start getting good
- 5. After a while, for some documents, three or all four recommendations are from the evidence file. Suggestions for **a way to always look for new documents**.

Study 3: Interview Questions

- 1. How well do you think you performed today?
- 2. What strategy did you follow to complete the task?
- 3. (for the Gaze Aware condition) What was your perception of the recommendations? Did you feel confident with the suggestions?
- 4. (for the Gaze Aware condition) Did the recommendations help in your task? Why or why not?
- 5. Did you feel in control of your layout? Why or why not?
- 6. Do you have any additional comments or suggestions to improve the system?

Study 4: Interview Questions

- 1. How well do you think you performed today?
- 2. What strategy did you follow to complete the task?
- 3. Did the annotations help you in finding the solution? Why or why not?
- 4. Did the annotations interfere with your thought process during the synthesis process? Why or why not?
- 5. (for Gaze Aware condition) Did you prefer any one annotation (gaze or explicit) over the other? Why or why not?
- 6. Do you have any additional comments or suggestions to improve the system?

Sensemaking

